



## Data Protection Declaration

### Controller within the meaning of data protection law

Verkehrsverbund Tirol GesmbH (in the following referred to as „we“)  
Sterzinger Strasse 3  
A-6020 Innsbruck  
Tel. +43 512 56 16 16  
[info@vvt.at](mailto:info@vvt.at)

### Data Protection Supervisor pursuant to Art. 37 ff GDPR

KOMDAT Datenschutz GmbH  
[www.komdat.at](http://www.komdat.at)  
[datenschutz@komdat.at](mailto:datenschutz@komdat.at)

### Your Rights

You have comprehensive rights under the General Data Protection Regulation, such as

- Right of access (Art. 15 GDPR)
- Right to rectification (Art. 16 GDPR)
- Right to erasure (Art. 17 GDPR)
- Right to restriction of processing (Art. 18 GDPR)
- Right to data portability (Art. 20 GDPR)
- Right to object (Art. 21 GDPR)
- Right to withdraw consent (Art. 7 para. 3 GDPR)
- Right to lodge a complaint (Art. 77 GDPR)

To exercise your rights, please contact us.

We cannot process data subject requests without first successfully establishing your identity. For this reason, we ask you to support us in establishing your identity and to enclose a copy of your ID with your request.

If you are of the opinion that the processing of your data violates data protection regulations or that your data protection rights have been violated in any other way, you can lodge a complaint with the supervisory authority. In Austria, this is the Data Protection Authority, Barichgasse 40-42 1030 Vienna.

### Data collection and processing

#### Registration for new customers

You have the option of registering with us by providing your personal data. We use your registration data exclusively for administrative and billing activities in relation to your Bicycle Box. Without this information, we will not be able to make a booking.

Legal bases:

- Your consent
- Contract fulfilment or, respectively, pre-contractual measure

Storage period:

- Until revocation
- For the duration of statutory retention periods (7 years from the last transaction)

### **Guest login**

You can also book a Bicycle Box without registering. However, you must still provide personal details. We cannot make a booking without this information.

Legal bases

- Your consent
- Contract fulfilment or, respectively, pre-contractual measure

Storage period:

- For the duration of statutory retention periods (7 years from the last transaction)

### **Online contact form**

You can use a contact form to send us enquiries, suggestions and requests. In order to contact us, it is necessary for you to provide us with your data.

You acknowledge that the aforementioned data will be processed by us for the purpose of processing or, respectively, responding to your enquiry. We cannot process your request without this information.

Legal bases:

- Your consent
- fulfilment or, respectively, pre-contractual measure

Storage period:

- until the purpose is achieved
- for the duration of statutory retention periods

### **Server log**

When you visit this website, the browser used on your device automatically sends information to the server of our website. This information is temporarily stored in a so-called log file. The following information is collected without any action on your part and stored until it is automatically deleted:

- IP address of the requesting computer,
- Date and time of access,
- Name and URL of the retrieved file,
- website of origin (referrer URL),
- browser used and, if applicable, the operating system of your computer as well as the name of your access provider.

The possibility of using this data for purposes such as

- ensuring a smooth connection to the website,
- ensuring the convenient use of our website,
- analysing system security and stability as well as
- for further administrative purposes

is currently being utilised by us. Under no circumstances will the data collected be used to draw conclusions about your person.

Legal bases:

- our legitimate interests

Storage period:

- 6 months from creation

## **Data protection provisions about PayPal as a payment method**

We use an external service provider to process payments.

PayPal is an online payment service provider. Payments are processed via so-called PayPal accounts, which are virtual private or business accounts. PayPal also offers the option of processing virtual payments via credit cards if you do not have a PayPal account. A PayPal account is managed via an e-mail address, which is why there is no classic account number. PayPal makes it possible to initiate online payments to third parties or to receive payments. PayPal also assumes trustee functions and offers buyer protection services.

The European operating company of PayPal is PayPal (Europe) S.à.r.l. & Cie. S.C.A., 22-24 Boulevard Royal, 2449 Luxembourg, Luxembourg.

If you select 'PayPal' as a payment option during the ordering process in our online shop, your information will be automatically transmitted to PayPal. By selecting this payment option, you consent to the transmission of your information required for payment processing.

The personal data transmitted to PayPal is usually first name, surname, address, email address, IP address, telephone number, mobile phone number or other data required for payment processing. Personal data that is necessary for processing the purchase contract is also data that is related to the respective order.

The purpose of transmitting the data is payment processing and fraud prevention. The controller will transmit personal data to PayPal in particular if there is a legitimate interest in the transmission. The personal data exchanged between PayPal and us may be transmitted by PayPal to credit agencies.

The purpose of this transfer is to check identity and creditworthiness. PayPal may pass on personal data to affiliated companies and service providers or subcontractors if this is necessary to fulfil contractual obligations or if the data is to be processed on our behalf.

You have the option to revoke your consent to the handling of personal data from PayPal at any time. A revocation does not affect personal data that must be processed, used or transmitted for (contractual) payment processing.

The applicable data protection provisions of PayPal may be retrieved under [www.paypal.com/de/webapps/mpp/ua/privacy-full](http://www.paypal.com/de/webapps/mpp/ua/privacy-full).

### **Cookies**

This website only uses technically necessary cookies.

### **SSL encryption**

In order to protect the security of your data during transmission, we use state-of-the-art encryption methods (e.g. SSL) via HTTPS. You can recognise an encrypted connection by the character string 'https://' and the lock symbol in your browser line

### **Changes and additions**

We reserve the right to make changes or additions to the information content at any time and without prior notice. If sections or individual terms of this statement do not completely correspond with the legal provisions or do not correspond with the legal provisions anymore, the content and validity of the other parts of the document remain uninfluenced by this fact.

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